

RECEIVED  
TOWN CLERK'S OFFICE  
WRENTHAM, MA

2021 MAR -8

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Reporting Requirement Not Met for Wrentham Water Division

Our system failed to notify the state drinking water program that we detected *E. coli* bacteria in a water sample. We are required to notify the state of this information the same day when we learn of the situation, but we failed to do so. We were notified by our laboratory on November 11, 2020 of an *E. coli* positive sample collected on November 10, 2020 but did not notify MassDEP until November 12, 2020. This is a reporting violation.

Repeat samples were collected as required; the repeat samples were all absent (total coliform and *E. coli* were not detected). We believe that low flow/low use of water may have contributed to the detect in the original sample.

Although this situation does not create a risk to public health, as our customers you have a right to know what happened and what we did to correct the situation.

*\*Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present.\**

*\*E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.\**

#### What should I do?

There is nothing you need to do at this time. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours. We will announce any emergencies on the Wrentham Town website, Nixle Alert System, and local news outlets.

#### What was done?

We failed to notify MassDEP the same day we were notified by the lab because the lab did not have updated contact information for the PWS. We retrieved the message the following day and immediately contacted MassDEP. We have provided the lab with current contact information, including an after-hours phone number and email address for future reporting of any detects. We are no longer in violation, and we have returned to compliance. No further action is required.

For more information, please contact Brian Antonioli at 508-384-5477 or Wrentham Water Division, P.O. Box 658, Wrentham, MA 02093.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by Wrentham Water Division. State Water System ID# 4350000.

Date distributed: 3/8/21.